



## **TRAVEL & BOOKING NOTICE CONDITIONS**

### **Travelling with a Wheelchair**

Please contact Stateliner on 08 8415 5555 a minimum of 72 hours prior to departure – allocation of a wheelchair accessible coach on a specified or requested service is subject to availability. A wheelchair accessible coach on any Stateliner service is not guaranteed.

### **Children**

#### **Unaccompanied Children**

Age 0-9 years Will not be carried unless accompanied by a person 15 years of age or more.

Age 10-14 years Will be carried provided they bear a Letter of Authority from a parent or guardian.

These are available from any Stateliner Terminal or Coach Captain.

NOTE: While every care will be taken, no responsibility will be accepted by the Company for unaccompanied children whilst in transit.

### **Travel Insurance**

Travel Insurance is highly recommended when making all travel arrangements.

### **Other Conditions**

All travel tickets are valid for 12 months from date of issue to the value on the ticket and are not transferrable.

Timetables and fares are subject to alteration without notice.

For the comfort of others, hot food is not permitted on coaches.

Fruit and vegetables will not be carried due to Government Quarantine Regulations.

For safety reasons certain goods or articles cannot be carried, such as weapons, explosive goods and flammable items.

Australian Federal and State Government regulations prohibit smoking, the consumption of alcohol and the conveyance or ingestion of illicit drugs on coaches. Passengers under the influence of alcohol or illicit drugs will not be permitted to board the coach.

Persons behaving in a disruptive manner may be removed from the coach at the sole discretion of the Coach Captain.

A reasonable standard of clean clothing and footwear is required.

Seat allocation requests are not guaranteed.

Ensure all luggage is clearly and correctly labelled.